

LOCAL LEIGH MANAGER WINS TOP PAWNBROKING AWARD

H&T Pawnbrokers Store Manager Heidi Chafer was delighted to be crowned 'Employee of the Year' at the prestigious NPA awards, held on 10th October in London.

The awards, which are regarded as the Oscars of the pawnbroking industry, meant that Heidi had to see off stiff competition to come out on top. She was presented with her crystal award and champagne from the NPA President John Nichols, who is also the Chief Executive Officer of H&T Group plc.

Heidi has worked for the company for 4 years, originally at the Refurbishment Centre, where she was responsible for cleaning items of stock. She then relocated to the north-west region when her husband's job moved, and began work as an Assistant in the St Helens branch. Four months later, she was promoted to Assistant Manager, and transferred to the new Birkenhead store. Finally in July 2008 she was given her own store when the new Leigh branch opened, much to her delight.

Throughout her time at H&T, Heidi has assisted with the opening of 5 stores, as well as the distribution of the new Evoke and Illusion jewellery ranges to all stores within the north-west region.

"I am delighted to win this award," Heidi says. "I feel really proud to have achieved this for H&T. It's thanks to all the training and encouragement I've received over the years that I won."